

## NUISANCE MANAGEMENT PLAN

The City of Victor Harbor requires a Nuisance Management Plan for activities such as those associated with major concerts, events that include the use of amplified sound. The Nuisance Management Plan is an important factor in council's decision making process in either permitting or not permitting the activity to take place.

### **A Nuisance Management Plan should contain the following information:**

- an assessment of the potential for local nuisance and the number of residential and commercial premises occupied by persons likely to be affected by the local nuisance (*potentially affected persons*);
- a map showing -
  - the proposed location of the activity and the likely fixed sources of local nuisance (for example, in the case of a concert, the location and orientation of stages and speakers); and
  - the location of premises occupied by potentially affected persons and the distance of the premises from those sources;
  - the name and contact details of the responsible person(s) in relation to the activity;
  - the proposed strategy for minimising, managing and monitoring the effects of the local nuisance on potentially affected persons;
  - the proposed communication strategy for communicating with potentially affected persons;
  - a copy of the notice (forming part of the communication strategy) proposed to be given to those persons to notify them of the activity, which must include the following details:
    - o the nature of the proposed activity;
    - o the start and finish dates for the activity;
    - o the daily start and finish times for the activity;
    - o the anticipated sources of local nuisance generated by the activity;
    - o the proposed measures to be implemented to minimise the local nuisance;
    - o the name and contact details of the person who may be contacted by potentially affected persons regarding concerns or complaints in relation to the activity;
    - o such other details that council may require;
- the proposed communication strategy of any unforeseen incidents with council;
- the proposed process for recording details about complaints, including -
  - contact details for each complainant; and
  - the date and time of the complaint; and
  - a description of the complaint; and
  - the nature of the activity giving rise to the complaint; and
  - any action taken to address the complaint.

### **Measurement procedures for determining presence of local nuisance**

For the purposes of section 21(d) of the *Local Nuisance and Litter Control Act 2016*, if, in determining the presence of local nuisance, section 17(1) of the Act (including a provision referred to by that section) requires an authorised officer to form an opinion about a matter, the officer may form the opinion based on the officer's own senses.

Further information contact Council's Festivals and Events Officer or Manager of Public Safety and Regulation on 8551 0500 or email [localgov@victor.sa.gov.au](mailto:localgov@victor.sa.gov.au)