

SOUTHERN FLEURIEU AND KANGAROO ISLAND POSITIVE AGEING TASKFORCE

Minutes of the Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce meeting
Held in the Council Chambers, City of Victor Harbor on
10 December 2019 12-2pm

The meeting commenced at 12.15pm

1 PRESENT

Ambre Johnson	Estia Health
Anne-Marie Kelly	Country Health Connect
Belinda Seymour	Kalyra Help at Home
Brenton LePoidevin	District Council of Yankalilla
Caitlin Watson	St Louis Home Care
Corrie Burnside	My Care Solution
Deb Gregory	Alexandrina Council - Community Connect
Emma Norton	Country Health Connect
Helen Deguet	City of Victor Harbor - Caring Neighbourhood Program
Jackie Horton	Southern Volunteering
Jenny Nobbs	YNA
Liz Cleland (Chair)	BHF LHN – Railway Cottage
Lud Allen	Sexual Health Counselling and Education
Marilyn Henderson	COTA SA Peer Champion & elected member City of Victor Harbor
Melissa Gawne	RAS – Aged Care Alternatives
Michele Pearce	RN – Estia Health
Michelle Fuller	Project Officer, Positive Ageing Taskforce
Moirra Jenkins	Mayor – City of Victor Harbor
Rebecca Perry	Five Good Friends
Sara Manser	Country SA PHN
Sarah Ansell	Resthaven – Community Services
Sherrill Bickmore	St Louis on Sea
Sonya Eldridge	Lakes Home Care - Milang
Sue Tucker	Carers SA
Wendy Oliver	Estia Health
Guest presenter:	
Liz Withall	Dementia Australia

2 APOLOGIES

Alice Worrall	Junction Australia
Bronwyn Anderson	Country Health Connect
Carolyn Pratt	Country Health Connect
Dana Lavenant	Better Practice Project
Denise Schoder	RAS – Aged Care Alternatives
Eliz Veitch	Carers SA
Elizabeth Kennedy	Country SA PHN
Helen Morley	COTA SA
Jacqui Briers	Carer and DisAbilityLink
Jane Mussared	COTA SA
Janice Moon	Country Health Connect
Jenni Hewett	Country Health Connect
Jo Bell	COTA SA
Jo Daniels	City of Victor Harbor - Caring Neighbourhood Program
Jo Wilkin	TAFE SA
Joyanne Mirra	ACH Group Social Links
Kerry Mart	ACH Group
Lyn Wilcox	MOSHCC
Michelle Tonkin	Resthaven – Community Services
Pam Turner	RAS – Aged Care Alternatives
Pauline Kearns	Your Nursing Agency - YNA
Rob Crouch	Dementia Australia
Terry Mangelsdorf	Carers SA - CRCC
Valerie Sandlant	Kalyra Communities

3 Acknowledgement of Country – Liz Cleland

Liz opened the meeting, conducted Acknowledgement of Country and welcomed everyone.

4 INTRODUCTIONS

All members introduced themselves with their name and the organisation represented. Special welcome to guest presenter Liz Withall from Dementia Australia; and also to Mayor Moira Jenkins from City of Victor Harbor, Sonya Eldridge from Lakes Home Care at Milang, Brenton LePoidevin from District Council of Yankalilla, Sherrill Bickmore from St Louis on Sea, Ambre Johnson from Estia Health Encounter Bay, Anne-Marie Kelly from Country Health Connect, Lud Allen from Sexual Health Counselling and Education, all attending for the first time.

5 MINUTES OF PREVIOUS MEETING – 8 October 2019

Minutes of the previous meeting held on 8 October were confirmed as true and correct.

Moved by Jenny Nobbs, seconded by Caitlin Watson.

All members confirmed that the minutes of the last meeting were true and correct.

6 GUEST PRESENTATION

Dementia Friends Program presented by Liz Withall, Dementia Friendly Communities Program Officer, Dementia Australia

Liz presented information about the new free online dementia awareness resource, discussed organisations and/or community members registering as a Dementia Friends host, along with further information about working towards 'dementia friendly'.

- **Dementia Friends – free online dementia awareness module**

The dementia awareness module that was shown at the taskforce meeting can be accessed by 'Becoming a Dementia Friend' at this link: <https://www.dementiafriendly.org.au/>

This is a great starting point for increased dementia awareness, especially for those who may have never had any exposure to dementia.

- **Become a Dementia Friends Host**

To discuss the Dementia Friends Host opportunity – please contact Liz Withall at liz.withall@dementia.org.au

- **Dementia Friendly – formal recognition**

Organisations that are interested in exploring how to become more dementia friendly and work towards formal recognition as an organisation that is 'Working Towards Dementia Friendly' are encouraged to look at the Business/Organisation tool kit, available here: https://www.dementiafriendly.org.au/sites/default/files/resources/The-Dementia-friendly_Business-Toolkit.pdf

Residential care providers are advised to contact the Centre for Dementia Learning team to identify appropriate additional training to meet the needs of staff.

For any other Dementia Friendly Communities questions please feel free to contact Liz Withall on 83722194 or via email liz.withall@dementia.org.au

7 FLOURISHING ON THE FLEURIEU

7.1 Festival 2020

A request for endorsement to commence planning for the 2020 Flourishing on the Fleurieu Festival was presented to the Fleurieu Region Community Services Advisory Committee in November. It is proposed that the 2020 Festival will be held over a two-week period, coinciding with COTA SA's Zest Fest (which is scheduled for 17 - 30 October 2020). If approval is granted, the Festival will follow a similar format to the successful 2018 Festival. \$5000 has been earmarked as the allocation available for the small grants (\$150 each) which will be offered to community groups across each of the four councils (Alexandrina, Victor Harbor, Yankalilla and KI). Community groups will be invited to host an activity/event during the Festival aimed at encouraging people, who may be more isolated or experiencing loneliness, to engage in what they have to offer. Preliminary discussions have occurred with COTA SA who are very interested in our Flourishing Festival as part of the broader SA Zest Fest Festival, further networking will occur to explore ways we can maximise resources and reach for elders in our communities.

Discussions are also underway with COTA SA about the possibility of partnering together to host community information sessions (mini expos) in each of the four council areas during 2020, leading up to the Festival, to showcase aged care information and services available for community members in each area. Service providers in each area will be invited to host an information stall as part of these expos.

Action: Michelle to continue communication with COTA SA in relation to these initiatives.

8 DEMENTIA FRIENDLY COMMUNITITES

8.1 CADDY Project – Resources

The full Evaluation Report and Key Messages document arising from the Caddy Project are available on the Taskforce webhub www.victor.sa.gov.au/flourishing. Part 1 of the Caddy Resource Kit – a 'Caddy starter pack' has been drafted, in direct response to program needs, and is currently being reviewed by the Caring Neighbourhood Program and Community Connect Program who participated in the Caddy Project trial. It is anticipated that work will continue on the Caddy Resource Kit next year.

Action: Michelle to liaise with Dana from Better Practice Project to schedule time to progress work on the Resource Kit.

9 WORKFORCE DEVELOPMENT & TRAINING

9.1 Beyond the Standard (BPP)

The Better Practice Project facilitated a 'Beyond the Standard' workshop at the Adelaide Hills Council Chambers on 15 November 2019. An invitation was also extended to aged care staff in the Fleurieu region to attend this workshop. It was well attended by 27 participants, including Fleurieu service providers, with positive feedback received from those who attended.

10 KANGAROO ISLAND

10.1 Update – N/A

11 ISSUES FOR STRATEGY AND PLANNING

Key DoH web links, providing links to useful information and resources, are now available on the online flourishing hub for easy access www.victor.sa.gov.au/flourishing

11.1 Sector Support and Development (SSD) Review

The Department of Health has appointed KPMG to undertake a review of the Sector Support and Development (SSD) Program, which is a sub-group of CHSP. Currently, SSD is funded under CHSP until 30 June 2020. Our Positive Ageing Taskforce is one of 12 Collaborative Projects across SA and is part of the SSD program that is under review. The SA Collaborative Project model is unique to SA, and submissions were compiled to provide feedback about our model of sector support and development, which included feedback from stakeholders collated from the Collaborative Projects SSD Survey sent out on 29 November. Thank you to those who offered input via the survey, your support is greatly appreciated. The KPMG report is expected to be provided to the Department by end of January.

11.2 Department of Health – updates: *The following updates were outlined in the Project Officer Report for December.*

- **Royal Commission into Aged Care Safety and Quality:** The Royal Commission website provides information about the work of the Royal Commission and how you can engage with the Commission, including how [submissions](#) can be made, and when and where [hearings](#) will be held. View [live webcasts](#) of hearings, or video recordings of previous hearings or read the [transcripts](#). An [audio version](#) of the live webcast is also available. Submissions are encouraged, for more information on how to do this, please go to the public [submissions](#) page and read the [guidance on making a submission](#). An interim report was provided on 31 October 2019 and can be accessed here: <https://agedcare.royalcommission.gov.au/Pages/default.aspx>
- **Summary page in the My Aged Care portals:** The new and improved Client Summary page is available on the My Aged Care portals and now includes a tracker for each client's journey. This is available to all providers, assessors and clients using the portals. For providers and assessors, the tracker means you will be able to quickly see what stage a client is at in their journey. Providers are asked to encourage clients to register to use the portal through [myGov](#) or to contact My Aged Care if they need assistance.
 - Information available on the portal includes:
 - Contact details for assessment and provider organisations
 - Personal details and relationships (which can be updated)
 - Assessment information, including goals set as part of the process
 - Approval for care information
 - Service recommendations that assessors have made
 - Home care package wait times (as appropriate)
 - Delivery status of services
 - Information about any heightened support (Reablement and/or linking support)

Additionally, clients and representatives can now choose to receive email notifications when key stages are reached; they can opt into this service through the portal. Resources and further information to assist with accessing and using the client portal is available on the [My Aged Care website](#). Feedback on the portals and notifications are welcome and can be provided through the [Contact Us](#) page of the My Aged Care website.

- **Accessing sensitive information on My Aged Care:** The Contact Centre or assessors may add a sensitive note or attachment to a client's My Aged Care record. These could contain information sensitive to that client, for example:
 - financial issues
 - safety concerns
 - health issues
 - legal situations.Sensitive notes or attachments are not visible through the provider portal. Instead, a message will display on the client's record stating "The client has a sensitive note/attachment on their record". If you see this message on your client's record, you should contact the assessor directly, or call the My Aged Care service provider and assessor helpline on 1800 836 799. They will be able to provide you with any relevant information, if it impacts on services you provide.
- **Charter of Aged Care Rights – educational activities:** The Older Persons Advocacy Network (OPAN) is supporting the department in raising awareness and providing education about the Charter of Aged Care Rights. OPAN will be running new webinars, face-to-face events and a phone information service - 1800 237 981 - for aged care consumers and providers to support understanding of the Charter. A free educational event was hosted in Victor Harbor on 26 November 2019 at McCracken Country Club. More information about these activities is available on [OPAN's website](#). Further information about the Charter is also available on the [department's website](#).
- **Home Care Package Survey – now live:** On Monday 25 November, all home care providers received an email link to complete a short survey on care they provide under a home care package. The survey will be open until the end of the year. We urge home care providers to participate in this survey. Your participation will ensure that your circumstances are considered and that we can form an accurate national picture of care provided under the Home Care Packages Program.

The survey is designed to obtain more detailed data on the types, volume and cost to the Home Care Package of care and services delivered under the Home Care Packages Program. Providers should already hold the information being sought, as it aligns with clients' monthly statements.

The survey is being administered by Forms Administration. If you do not receive an email, please contact the Forms Administration helpdesk via email health@formsadministration.com.au or by telephone (02) 4403 0640.

This is a key opportunity for home care providers to assist the department in addressing an important information gap, and continuing to improve the Home Care Packages Program. The information will also be used to inform any future reform of aged care at home. We will provide feedback to providers based on the analysis of the information received. As part of the survey, home care providers can opt in to provide more detailed data in January 2020 and are encouraged to do so.
- **Home Care pricing compliance monitoring:** Since 1 July 2019, it has been a legislative requirement for home care providers to publish their pricing information on the My Aged Care website. This is part of a range of measures to improve the transparency and comparability of pricing information for senior Australians. The department is actively monitoring home care providers' compliance and has written to all home care providers who have not published the mandatory pricing information against all of their operational My Aged Care service items. Providers are urged to comply with this requirement as soon as possible. The department will take necessary compliance action, where appropriate. Providers should review their pricing information on the My Aged Care website, noting updates will appear by the next day. Resources and further information to assist providers is available on the [department's website](#).
- **Promoting Independent Living – Information for CHSP Providers:** The department is currently trialling reablement based assessment in several aged care planning regions under the Promoting Independent Living Budget Measure (the Measure). This trial has implications for CHSP service providers in the trial regions, and will deliver training materials for use by all

CHSP providers. A factsheet outlining how CHSP providers are impacted is available on the [department's website](#).

The National Reablement Workforce Strategy which is currently being developed will comprise:

- Online Community of Practice
- E-learning modules
- Training facilitator toolkit
- Instructor led training.

Further information about the development and delivery of the future training program will be provided once available.

- **Short-term services for older people during a period of reablement:** The department is trialling reablement-based assessment in five trial sites around the country. People who can benefit from a period of reablement may require short-term services while they regain abilities or recover from an event. Often they are able to stay living independently in their own home without ongoing services. The department is updating existing, and developing new, consumer resources to explain the value of short-term services for older people to prevent unnecessary dependency on care. These resources will be released in early 2020.
- **Home Care recipients moving into residential care:** Under the Aged Care Act 1997, entry into permanent residential care will result in the withdrawal of an active Home Care Package. If your client's needs change and they are entering into permanent residential care, it is your responsibility to:
 - discuss with the client and agree on a cessation date
 - notify the Commonwealth within 31 days of the client ceasing services
 - calculate the unspent funds.

Further information on the calculation of unspent funds can be found on the [department's website](#). To record the change via the Department of Human Services online claiming portal you must use code '17'. Home care services should be ceased at least a day prior to your client entering residential care. This will ensure there is no overlap between claims for residential or home care.

If your client enters residential respite care, it may be appropriate to suspend home care services during the respite. To suspend services you need to agree to a suspension date with the client. Further information on the suspension of a Home Care Package can be found on the [department's website](#).

- **Accounting and Business Advisory Services now available:** Residential and home care service providers can now apply for free independent business advisory services to help them review their operations and provide advice on business management and financial strategies. Two tiers of services will be available, both targeting the identification of strategies to help improve the provider's business management and operations:
 - Tier 1 services will be delivered through a desktop review
 - Tier 2 services will be delivered by both desktop review and time spent on site at the provider's premises.

The services are intended to target providers at risk from financial stress such as providers operating in rural and remote locations and smaller providers. PricewaterhouseCoopers will deliver the independent advisory services with services available until 30 June 2021. Service providers can apply to access the business advisory services [here](#).

- **Material change form revision and key personnel:** On 28 October 2019, the department updated the [Notification of a Material Change Form](#). This update:
 - removed the direction not to report key personnel
 - added fields to collect third party information
 - updated existing fields to make them more specific
 - revised the privacy notice.

From late 2016, the department advised that key personnel did not generally need to be reported (except in relation to disqualified individuals). The department now considers that changes in key personnel may be material to a provider's suitability and as a result will need to be reported. The department is now seeking updates of key personnel information to ensure records are accurate in relation to the current state for approved providers. This includes:

- current key personnel (as at 1 November 2019) where they had not previously been notified. Historical key personnel changes that do not materially impact the current circumstances of a provider do not need to be reported.
- notifying new material changes within 28 days of the change occurring (as per the Act).

Providers are encouraged to review their circumstances, including arrangements with third party organisations, and notify the department where they consider it is a material change to previous operations. More information on material change requirements, including additional information on key personnel, can be found on the [department's website](#).

- **Invitation to participate in consultation - National Framework for Action on Dementia 2015–2019:** The National Framework for Action on Dementia 2015-2019 (the Framework) guides the development and implementation of actions, plans and policies to reduce the risk of dementia and improve outcomes for people with dementia and their carers. In order to explore the effectiveness of the Framework, we are seeking input via public consultation to ensure the best outcomes for people with dementia and their carers.

This consultation will:

- evaluate the existing Framework
- provide an opportunity to inform and scope options for national strategies to address dementia in the future.

You are invited to take part in the consultation process by completing an [online survey](#). The consultation closes Tuesday 31 December 2019. Find more information on the Framework on the [department's website](#).

- **Resources related to Aged Care Quality Standards:** A wide range of resources focussed on the new Aged Care Quality Standards and Aged Care Complaints are available on the Aged Care Quality and Safety Commission website, click here to access the full list of resources: <https://www.agedcarequality.gov.au/resource-library>

- **Charter of Aged Care Rights resources available:**

- [Charter of Aged Care Rights booklet](#) for consumers to inform them of their aged care consumer rights
- [Charter of Aged Care Rights poster](#) to display in your organisation and promote awareness of the Charter.

Hard copies of these resources can be ordered by emailing our distributor directly at Health@nationalmailing.com.au.

More information about the Charter is available on the [department's website](#).

- **CHSP booklet now available in 18 languages:** The Commonwealth Home Support Programme (CHSP) booklet, [Your Guide to Commonwealth Home Support Programme Services](#), has now been translated into: Dutch, German, Hindi, Hungarian, Maltese, Macedonian and Russian. The booklet is also available in: Arabic, Simplified Chinese, Traditional Chinese, Croatian, Greek, Italian, Korean, Polish, Serbian, Spanish and Vietnamese. Translated booklets are available on the My Aged Care website for reading online, downloading or printing at home. The English version is available as a professionally-printed hard copy booklet and is given to eligible CHSP clients by Regional Assessment Service (RAS) assessors at the time of the face-to-face home support assessment.

12 STATE/COMMONWEALTH UPDATES

12.1 Country SA Primary Health Network August update **Mental Health & AOD**

- *Fleurieu Psychological Services – PsychMed - (currently no waiting time)*
 - Based in Victor Harbor with outreach to Strathalbyn community
 - Short term psychological interventions for mild to moderate severity
 - GP mental health care plan is required for access to free service up to 12 sessions
 - Contact: Yvette Davey, Practice Manager Phone: 7082 2624 or fax referrals: 7444 4270
- *Summit Health* are providers for mental health programs in Fleurieu - www.summithealth.org.au/services/mental-health/ GP Mental Health Treatment Plan required for free counselling.
- *Regional Access* is an online Country SA wide initiative which provides low intensity intervention support while clients wait for psychotherapy face to face services - <http://saregionalaccess.org.au/> Note that Regional Access will call back clients who are low on credit.
- *Suicide Prevention Service* – Anglicare SA provide specialised support following a suicide attempt, no referral required – call 1300 077 798

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- *Hello Sunday Morning* addresses alcohol and other drugs and has an app which is accessible called Daybreak for self-regulation and monitory and support. No referral required – enter postcode online.
- *QPR Online Training* (Question Persuade Refer) - Free 60 – 90 minute online training module, certificate at completion and covers: CODE: CSA
 - Common myths and misconceptions about suicide
 - The warning signs of suicide
 - How to ask the suicide question
 - How to persuade someone to stay alive
 - How to get help for someone in crisis
- *Tumbelin Adventure Camp* via Baptist Care also addresses AOD in youth in the area 15 yrs + (*not funded by CSAPHN*) *Tumbelin Farm* via Baptist Care is a voluntary residential service for AOD in youth aged 16 – 21 yrs, working property with capacity for 4 young people to stay at a time in therapeutic community setting, from April 2020.
- *Headspace – Victor/Goolwa* - Contact Mt Barker Office for appointment: 8398 4262
 - Satellite office now open Monday - Wednesday at 10 Crozier Rd, Victor Harbor
 - Thursday and Friday at Goolwa (multiple locations)
- *Drug ARM* - Based at 2 George Main Road, Victor Harbor with full time opening hours. Zoe is working 4 days per week; Peter, who is working full time, will go to KI for 3 days per week every other week. Additional funding for outreach to remote areas on KI.
 - Referrals are via telephone or email, no GP referrals required, Telephone: 0437 946 023
 - SMART Recovery group has begun every Wed from 10:30 till 12:00pm – no referral required

Aboriginal and Torres Strait Islander Health

- *Moorundi* commissioned service based in Murray Bridge. Indigenous Health Project office and Care Coordinator and Aboriginal Outreach Worker service Victor Harbor twice per week. Based at the South Coast Hospital.
 - Moorundi are commissioned to provide program to Indigenous peoples in Victor Harbor to include chronic disease management, tobacco cessation, nutrition and physical activity, harmful substances, healthy relationships and access to health checks - 5 sessions are to be delivered over 10 weeks

Population Health

- *Mod Med – Understanding LGBTIQ* - Free online training now available for all health professionals - www.modmed.com.au/csaphn Course is interactive and engaging – provides practical tips, understanding of key concepts, correct language use and access to appropriate resources. Duration – approximately 3 hours.
- *Headspace accredited youth mental health online training for GPs* - Free online training now available for GPs – www.headspace.org.au/gp Three modules of engaging, interactive and case-based training. 40 Cat (RACGP) or 30 PRPD (ACRRM) CPD points for each module
- *Cancer Council SA - Skin Cancer Awareness Regional Roadshow*
 - Community Centre, 1 Coleman Terrace, Strathalbyn, Wednesday 11th December 10:00 – 11:00 am
 - Recreation Centre, 5 George Main Road, Victor Harbor, Wednesday 11th December 6:00 – 7:00 pm
- *Regional Service Directory – now live*
 - www.servicesdirectory.org.au - Landing page for all service directories
 - www.fleurieu.servicesdirectory.org.au - Fleurieu Service Directory - direct link
 - <https://ki.servicesdirectory.org.au/> - Kangaroo Island Directory – direct linkTo have your organisation details added to the directory, use the link below to send an email and a form will be sent to you - www.fleurieu.servicesdirectory.org.au/contact-us/

Aged Care

- *COTA (Council on the Ageing) support My Aged Care access with information*
 - Victor Harbor - Marilyn Henderson based at Victor Harbor Library, Mon 10-12:20pm each week Mob: 0456 390 059
 - Strathalbyn - Tim Hobbs assists with telephone support & face to face assistance Mob: 0456 390 061
 - Yankalilla – Dorothy Hewitt based at Yankalilla Library, Wed 10-12pm each week Mob: 0476 179 609
- *(EOI's under review) Non-residential pharmacist – Pharmaceutical Society of Australia*
 - Based in RACF and General Practice
 - Improve patient health outcomes/education
 - Improved prescribing practices

- Reduced inappropriate polypharmacy

Health Workforce

- *Health Pathways* – online portal for GP's to use which enables streamlined referrals and planned care of the patient. This is a health initiative with SA Health (lead) Adelaide PHN and Country SA PHN. The program will ensure consistency and provide evidence that supports reduced waiting time for patients and increased access to services - <https://saproject.healthpathwayscommunity.org/>
 - "How To" Videos – Now available, providing a snapshot of how to access, navigate and use Health Pathways - www.countrysaphn.com.au/phnactivity/healthpathways

Digital Health

- *Health Connect* – CSAPHN eHealth team are working to connect health professionals via Cisco Jabber.
- *My Health Record* digital health officers are now engaging Residential Aged Care Facilities, Allied Health and Pharmacies to connect for seamless continuous patient care.

Please contact the Country SA PHN Central team should you require more information or have any questions about the above topics:

- Sara Manser - Regional Coordinator, smanser@countrysaphn.com.au

Liz Kennedy, Country SA PHN Regional Manager – Central, has announced her retirement as of 20 December 2019. On behalf of the Positive Ageing Taskforce we extend our thanks and appreciation to Liz for her participation in the Taskforce and we wish Liz all the very best in her future adventures.

12.2 Sexual Health and Diversity Project 2020 (Lud Allen)

Lud Allen, from Sexual Health Counselling and Education Services, has received funding from Country SA PHN to facilitate a Sexual Health and Diversity Project in 2020 for people aged over 50 years. Lud outlined his initial thoughts for the project which will include inviting people to free conversations about sex and ageing focusing on topics such as intimacy, grief, pleasure, body changes, dating, sex for one, medications, and more. The project is expected to commence in February and Lud requested support from Taskforce members to help promote this initiative for people over 50 years living in our communities. Promotional information will be distributed once available. For further details about this project please contact Lud on 0422 459 660 or via email ludcounselling@gmail.com

13 ROUND ROBIN

Please note for organisation updates to be included in minutes, a written summary must be provided.

Deb Gregory – Alexandrina Council

Alexandrina Council - Community Connect has closed all CHSP services on My Aged Care due to staff being on leave and the program being closed for the Christmas and New year period. Also at near capacity for most funded service types.

Contact: Deb Gregory, Community Connect Team Leader Debra.Gregory@alexandrina.sa.gov.au

Emma Norton – Country Health Connect

Country Health Connect will be open over Christmas and New Year. Getting very full regarding providing services for new referrals.

Contact: Emma Norton, CHSP Coordinator emmawurlod@sa.gov.au

Anne-Marie Kelly, RN HCP & CHSP anne-marie.kelly@sa.gov.au

Rebecca Perry – Five Good Friends

Five Good Friends service has doubled in the past six months. We have released our Remote Care Monitoring platform 'Lookout' to our members to detect and respond to changes in health/care needs.

Contact: Rebecca Perry, Community Engagement Manager rebecca.perry@fivegoodfriends.com.au

Best wishes

On behalf of the Southern Fleurieu and KI Positive Ageing Taskforce, we extend our thanks and appreciation to the following members for their contributions to the Taskforce over the years: Terry Mangelsdorf (Carers SA), Jo Wilkin (TAFE SA), Eliz Veitch (Carers SA). These members will be resigning from the Taskforce, we wish them all the very best for the future.

14 NEW AND EMERGING ISSUES / OPPORTUNITIES

On behalf of the Positive Ageing Taskforce, Michelle extends a big thank you to all members for your input and contribution to the Taskforce and commitment to working together to meet the needs of elders within our local communities. For those having a break over the festive season, keep safe and enjoy some well-deserved time off. Michelle will be on leave from 24 December, and returning 13 January 2019.

15 NEXT MEETING:

Tuesday 11 February 2020 at 11.45 am for 12 noon start, City of Victor Harbor Council Chambers.

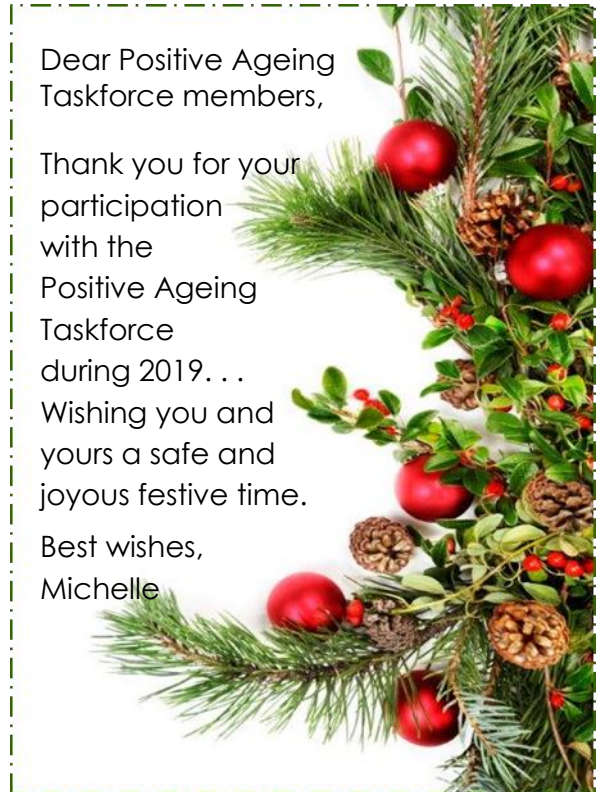
Guest presentation: Sharon Tentye, Carers SA, Carer Support Services update (TBC)

Meeting was closed at 2.05pm

Dear Positive Ageing Taskforce members,

Thank you for your participation with the Positive Ageing Taskforce during 2019. . . Wishing you and yours a safe and joyous festive time.

Best wishes,
Michelle



FOR YOUR CALENDAR:

2020 SFKI Positive Ageing Taskforce Network meeting dates 12 noon – 2pm
Tuesday 11 February
Tuesday 14 April
Tuesday 9 June
Tuesday 11 August
Tuesday 13 October
Tuesday 8 December