

# SOUTHERN FLEURIEU AND KANGAROO ISLAND POSITIVE AGEING TASKFORCE

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Minutes of the Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce meeting  
Held in the Council Chambers, City of Victor Harbor on  
**9 April 2019 12-2pm**

The meeting commenced at 12.15 pm

## 1 PRESENT

Beth Moore	Alexandrina Council
Betty Hurrell	ECH
Carolyn Pratt	Country Health Connect
Emma Norton	Country Health Connect
Gary Crook	Yankalilla Council – Transport Coordinator
Helen Deguet	Caring Neighbourhood Program
Jan Brown	Your Nursing Agency (YNA)
Jo Daniels (minutes)	Caring Neighbourhood Program
Leanne Sanders	Kalyra Communities
Melissa Smith	ECH
Michelle Fuller (Chair)	Project Officer, Positive Ageing Taskforce
Pam Turner	RAS - Aged Care Alternatives
Pauline Kearns	Your Nursing Agency (YNA)
Sophie Green	Carers SA – Carer Support Worker
<b>Guest presenter:</b>	
Jess Law	Red Cross – Community Resilience Project Officer

## 2 APOLOGIES

Brittannie Millowick	Australian Hearing
Eliz Veitch	Carers SA
Elizabeth Kennedy	Country SA PHN
Gwyn Elson	ACH Group
Helen Morley	COTA SA
Jackie Horton	Southern Volunteering
Jacqui Briers	Carer & Disability Link
Jerrima Nicholas-Allen	Junction Australia
Joyanne Mirra	ACH Group
Kerry Mart	ACH Group
Liz Cleland	Country Health Connect – Railway Cottage
Mark Oliphant	City of Victor Harbor
Michelle Dugmore	
Nicki Peaston	Carer Wellness Centre
Rob Crouch	Dementia Australia
Sarah Manser	Country SA PHN
Sue Tucker	Carers SA – Team Leader Fleurieu & KI
Terry Mangelsdorf	Carers SA - CRCC
Wendy Oliver	Estia Health

## 3 Acknowledgement of Country – Michelle Fuller

Michelle opened the meeting, conducted Acknowledgement of Country and welcomed everyone.

## 4 TASKFORCE CHAIRPERSON

Michelle Dugmore has advised that she needs to resign from the Taskforce Chairperson role; Liz Cleland (Deputy Chair) has confirmed she is available to take on the Chairperson role. Nominations are now open for Deputy Chair role. Members are encouraged to consider nominating for this role by emailing [mfuller@victor.sa.gov.au](mailto:mfuller@victor.sa.gov.au)

**Action:** Michelle will send formal thank you to Michelle Dugmore for her time and valued input to the Chairperson role since July 2018.

**Action:** Michelle will send email to all Taskforce members re: Chairperson and Deputy Chair roles, including request for nominations for Deputy Chair role.

### 5 INTRODUCTIONS

All members introduced themselves with their name and the organisation represented. Special welcome to guest presenter: Jess Law from Red Cross; and also to Pam Turner (RAS – Aged Care Alternatives), Emma Norton (Country Health Connect), Melissa Smith (ECH) attending for the first time.

The six-month update of the member contact details sheet is currently in progress. Members are encouraged to forward any changes to contact details to [mfuller@victor.sa.gov.au](mailto:mfuller@victor.sa.gov.au) before 23 April 2019, listing will be distributed to all members by end of April.

**Action:** Michelle to send reminder email to Taskforce members, re – update of contact details.

### 6 MINUTES OF PREVIOUS MEETING – 12 February 2019

Minutes of the previous meeting held on 12 February were confirmed as true and correct.

*Moved by Gary Crook, seconded by Betty Hurrell.*

*All members confirmed that the minutes of the last meeting were true and correct.*

### 7 GUEST PRESENTATION

#### **Emergency Preparedness by Jess Law, Red Cross Community Resilience Project Officer**

Jess provided a very informative and engaging presentation about Emergency Preparedness and how we can support clients and carers to be more prepared for potential emergencies.

Links to useful resources:

- Person-Centred Emergency Preparedness (PCEP) User Guide developed by University of Sydney [http://sydney.edu.au/health-sciences/cdrp/projects/UOS\\_PrepareNSW\\_user\\_guide\\_FINAL\\_v2.pdf](http://sydney.edu.au/health-sciences/cdrp/projects/UOS_PrepareNSW_user_guide_FINAL_v2.pdf)
- Red Cross RediPlan: a free emergency preparedness guide packed with helpful hints and clever strategies on how to prepare for emergencies and make a plan; along with other resources can be found on the Red Cross website: <https://www.redcross.org.au/get-help/emergencies/resources-about-disasters>

For further information or to find out more about sessions available or resources, please contact Jess as per details below:

#### **Jess Law**

Community Resilience Project Officer

Australian Red Cross

212 Pirie Street, Adelaide SA 5000

Tel +61 8 8100 4664 | Mob +61 428 428 089 | Email [jlaw@redcross.org.au](mailto:jlaw@redcross.org.au) | Web: [redcross.org.au](http://redcross.org.au)

### 8 FLOURISHING ON THE FLEURIEU

#### **8.1 Festival 2018**

Evaluation Summary presentation and infographic with outcomes of the 2018 Festival are available on the flourishing weblink [www.victor.sa.gov.au/flourishing](http://www.victor.sa.gov.au/flourishing)

The Flourishing on the Fleurieu Festival 2018 was nominated for the Local Government Professionals SA Leadership Excellence Awards in the category *Community Partnerships and Collaboration*; notification has been received that the project has been shortlisted. Awards will be presented at the Gala Awards Dinner on 17 May. This is recognition of the strong commitment we have for collaborative effort in the Fleurieu region.

Planning for the 2020 Festival will commence mid-2019, to allow a longer lead-in time to promote opportunity to community groups and for administration and promotion.

**Action:** Please email Michelle [mfuller@victor.sa.gov.au](mailto:mfuller@victor.sa.gov.au) if you are interested in participating in the planning team.

### 9 DEMENTIA FRIENDLY COMMUNITITES

#### **9.1 CADDY Project**

The Evaluation Report for the trial CADDY Project, supported by funding from Office for Ageing Well (OFAW) via the Age Friendly SA grants, has been completed and was sent through to OFAW on 27 February, along with the grant acquittal and end-project report. A big thank you to all partners in this project, especially the Caring Neighbourhood Program and Community Connect Program for implementing the project during 2018 and participating in the evaluation process. It proved to be a very valuable project with several key learnings around embedding a wellness and reablement approach with people living with memory loss. The Evaluation Report will be made available once approved for public release by Office for Ageing Well. It is anticipated that a celebratory recognition event will be held to acknowledge the contribution of project participants, and an Open Forum to share the learnings from the project in June 2019. Further details will be distributed once finalised.

### 10 WORKFORCE DEVELOPMENT & TRAINING

#### 10.1 Silver Rainbow LGBTI Aged Care Awareness Training

The Silver Rainbow LGBTI Aged Care Awareness Training Project is managed by the National LGBTI Health Alliance and is being delivered collaboratively with project partners across Australia. It is funded by the Department of Health until June 2020. COTA SA has been selected as the SA partner for this project. We are partnering with the Hills Positive Ageing Taskforce to offer a FREE local regional workshop on 17 July 2019, 11am – 3pm, at the Strathalbyn Library, lunch will be provided. To register your interest in attending please email [mfuller@victor.sa.gov.au](mailto:mfuller@victor.sa.gov.au)

**Action:** Michelle to distribute promotional flyer for Strathalbyn workshop once available.

#### 10.2 Mental Health and Older People workshop hosted by ACSA

The Sector Support and Development unit at ACSA is presenting a free *Mental Health and the Older Person* workshop on 8 May 2019 12.30 - 4.00pm at Rural City of Murray Bridge, Local Government Centre - Mobilong Room, 2 Seventh Street Murray Bridge 5253. The workshop is facilitated by Robyn Miller from Mental Health & Wellbeing Training Solutions. Use this [link](#) for further information and to register.

### 11 KANGAROO ISLAND

#### 11.1 Update (N/A)

### 12 ISSUES FOR STRATEGY AND PLANNING

**Key DoH web links, providing links to useful information and resources, are now available on the online flourishing hub for easy access [www.victor.sa.gov.au/flourishing](http://www.victor.sa.gov.au/flourishing)**

#### 12.1 Department of Health – updates:

- **Aged Care Quality and Safety Commission - New Aged Care Quality Standards:** Assessment and monitoring against the new Aged Care Quality Standards will commence on 1 July 2019. A Self-Assessment Tool for the new Aged Care Quality Standards has been developed to assist providers to prepare for the new Standards. Before you complete your self-assessment, familiarise yourself with the [Aged Care Quality Standards](#) and [Guidance and Resources for providers](#).
  - [Self-Assessment Tool template \(Word\)](#) (Note: This is not a prescribed template and you can undertake a self-assessment in your preferred format).
  - [Aged Care Quality Standards Guidance for Self-Assessment \(PDF\)](#)
  - The full version of the first issue of the Aged Care Quality Bulletin can be accessed here: <https://www.agedcarequality.gov.au/newsletter-2019-1#checking%20your%20readiness%20for%20the%20new%20standards>
- **Royal Commission into Aged Care Safety and Quality:** An interim report is to be provided by 31 October 2019, and a final report by 30 April 2020. The [Royal Commission website](#) provides information about the work of the Royal Commission and how you can engage with the Commission, including how [submissions](#) can be made, and when and where [hearings](#) will be held. View [live webcasts](#) of hearings, or video recordings of previous hearings or read the [transcripts](#). An [audio version](#) of the live webcast is also available.
- **Recent changes to home care:** In February 2019, the Government announced the release of an additional 10,000 home care packages across all levels. Packages are being released from 12 February 2019 until 30 June 2020. These are in addition to the 5,000 level 3 and 5,000 level 4 packages announced in December 2018, which are being released through to 30 June 2019. From 1 July 2019, the maximum basic daily fees for home care will reduce by:
  - o \$400 for level 1
  - o \$200 for level 2
  - o \$100 for level 3.

The Government will increase the value of a package by the same amount to maintain the total value of each package level.

From 20 March 2019, the dementia and cognition supplement, and veterans' supplement in home care will increase from 10 per cent to 11.5 per cent. More information about the supplements, including eligibility, is available on the [department's website](#).

- **Webinar - My Aged Care operational update:** Topic - An update on My Aged Care operations and system functionality, including key areas of interest for service providers and the assessment workforce.  
This webinar was streamed on 19 March and included an overview of aged care measures, including:
  - enhanced service finder functionality and My Aged Care website
  - the introduction of a client journey dashboard
  - new Home Care Pricing legislative requirementsThe link to the webinar can be accessed via the [department's webinars page](#).
  
- **Update – publishing home care pricing information on My Aged Care:** A recent letter from the Minister for Senior Australians and Aged Care, the Hon Ken Wyatt AM, MP, provided an update to all home care providers on further improvements to home care pricing. From April 2019, home care providers should start publishing their pricing information using the new pricing Schedule. This will be mandatory from 1 July 2019. There will also be changes to the way administration costs can be charged.  
This is in addition to the existing legislated requirement under the User Rights Principles 2014 that since 30 November 2018 all home care providers must have published their current pricing information on My Aged Care. The department has commenced action to ensure compliance. A [fact sheet](#) outlining the components of the Schedule and implementation arrangements, was also sent to all home care providers. More information, including an indicative copy of the [Schedule](#), is now available on the [department's website](#).
  
- **Requirements for entering home care information in the service finder:** The department is aware some providers are entering information incorrectly in the My Aged Care service finder. The issues of concern include:
  - outlet names containing marketing slogans or phone numbers
  - selecting a national or state service delivery area – this is only acceptable if the outlet can provide services to that entire area
  - having multiple outlets servicing the same postcode(s).The department has issued guidance materials outlining the requirements for entering information in the My Aged Care service finder. Audits have been done to identify providers not complying with the requirements.  
It is recommended you review your information in the [My Aged Care service finder](#) to see if you need to make any changes to comply with the requirements. The department will take further action as appropriate to ensure this requirement is met. More information is available in the [Managing your home care service information factsheet](#).
  
- **New tool to monitor medication use:** Dementia Training Australia (DTA) has developed a new tool to help residential aged care providers monitor antipsychotic medication use. This comes as the Department of Health updates the new [Aged Care Quality Standards](#) to address concerns about use of antipsychotic medications as a form of chemical restraint.  
The Antipsychotic Tracking Tool generates audit reports and graphs to show the use of antipsychotics in residential care facilities. The tool can be downloaded from the [DTA website](#).
  
- **Aged Care Navigators Trial:** COTA Australia was the successful tenderer for the Aged Care Navigators Trial which is funded until 30 June 2020. COTA Australia will be working with 30 organisations around Australia to test out different ways to share information about aged care so people who need services know how to get them when they need them. A total of 62 trials will be delivered nationally; including 3 information hub trials, 1 community hub trial and 2 specialist support worker trials in South Australia.
  
- **New Charter of Aged Care Rights:** Providers have responsibilities to support consumers to understand the new Charter that comes into effect from 1 July 2019. From 1 July 2019, providers must give consumers a copy of the new Charter signed by the provider, and ensure that the consumer or their authorised person has been given a reasonable opportunity to sign a copy of the Charter. The purpose of requesting the consumer's signature is to allow them to acknowledge they have received the Charter and had assistance to understand it. Consumers are not required to sign the Charter and can commence, and/or continue to receive care and services, even if they choose not to sign the Charter. A **Template for Signing** has been developed and can be found here: [https://agedcare.health.gov.au/sites/default/files/documents/04\\_2019/charter\\_of\\_aged\\_care\\_rights\\_-\\_template\\_for\\_signing.pdf](https://agedcare.health.gov.au/sites/default/files/documents/04_2019/charter_of_aged_care_rights_-_template_for_signing.pdf)

Further information about the single Charter of Aged Care Rights can be found on the DoH website here: <https://agedcare.health.gov.au/quality/single-charter-of-aged-care-rights>

### 13 STATE/COMMONWEALTH UPDATES

#### 13.1 Country SA Primary Health Network update

No further updates from February – please refer to minutes of February meeting.

Information was emailed last November about a new state-wide initiative with an invitation for you to provide information for the online services directory for the Fleurieu region; a reminder email was sent on 8 April with details of how organisations can register their service information. If you have any questions or need any support please contact [servicesdirectory@summithealth.org.au](mailto:servicesdirectory@summithealth.org.au) or call Julie Dunlap from Summit Health 08 7320 3198.

#### 13.2 Regional Assessment Service update

Pam Turner, RAS Team Leader - Aged Care Alternatives, provided an update related to RAS activity in our region. Service providers are encouraged to check the Support Plan Summary, which now includes more comprehensive information. Pam provided her email address for contact: [pam.turner@agedcarealternatives.net.au](mailto:pam.turner@agedcarealternatives.net.au)

**Action:** Pam will forward email with most recent information about grandfathered clients, Michelle to distribute to Taskforce members.

### 14 ROUND ROBIN

#### Terry Mangelsdorf – Carers SA Commonwealth Respite & Carelink Centre

Carers SA, CRCC funding confirmed under some funding lines through until the end of the 19/20 financial year.

Introduction of the Integrated Carer Support Services, (ICSS) via the Carer Gateway still planned to commence with the successful applicant for the state being online by October 2019. Carers SA has tendered for both the Metro & Rural Hubs, only 2 hubs for the state, waiting for the successor to be named in June 2019. From that date the successful applicant will transition in and all other organisations will transition out, having 3 months to move clients to the new support service. Access will be via the Carer Gateway, The assessments for supports will be via the Carer STAR process. All service providers should ensure their details are correct on the Gateway for client access. Less funds than current in this tender, to service entire state, current funding is approximately \$14million, new funding will be around \$10million per year. The type of supports will differ in the future with a different slant on the eligibility. The contract for the tender will however be a 5 year contract. Carers SA recommends that clients ensure they are linking with other services for ongoing supports that are available via either MAC, NDIS or any other avenue. Also that clients look at their own personal supports, within the circles of family and friends and formulate emergency plans to fill any support gaps.

Carers SA is not experiencing a reduction of the requests for respite from clients with disabilities or mental health diagnosis who are engaged with NDIS, there are still significant waits around assessment and supply of packages of support or re-assessment of current plans. Carers SA encourages clients with current plans to make contact at the 9 month mark of any contract to request a review, as if this isn't a smooth transition to a newly assessed plan, funding does cease and only commence again with a new plan.

The Community Home Support Program Flexible Respite (CHSPFR) In-home Day/Night funding is available for respite support if the client has exhausted their HSP funding or have been assessed as eligible for HSP and waiting for this to be available, also to top up funding if waiting for a larger package to become available. Please contact CRCC in these situations.

Carers SA strongly encourages eligible clients to link through My Aged Care for ongoing services and supports and to review those supports for any available and eligible upgrade. Under ICSS there will be less funding available for 'emergency & short term' supports.

Carers SA continues to welcome contact and referral from any provider, organisation or family carer to assist carers to be able to continue with their caring role, by providing respite assistance as required in an emergency or short term occasional capacity during the current funding period and financial year. CRCC staff can plan with both carer and care recipient, the most suitable way of meeting their respite need.

Forums are being held for client information around ICSS, contact is being made with all current clients and advice will be forthcoming to clients around the changes when the successful tender is announced. CRCC has funding for GH&A, Disability, Mental Health, Severe & Profound, CHSPFR & Young Carer programs under the current funding guidelines. Please contact phone 1800 052222.

**Carers SA – Creative Ways to Care Program:**

Carers of people living with dementia are invited to participate in a free 6-week practical and interactive *Creative Ways to Care* dementia education program commencing 2 May 2019, 10.00am – 12.30pm at the Yankalilla Centre, Yankalilla. For further information please contact Carers SA Victor Harbor office on 8552 3173.

**15 NEW AND EMERGING ISSUES / OPPORTUNITIES (N/A)**

**Meeting was closed at 2.15pm**

**NEXT MEETING:**

**Tuesday 11 June 2019** at 11.45 am for 12 noon start, City of Victor Harbor Council Chambers.

Guest presentation: TBA