

SOUTHERN FLEURIEU AND KANGAROO ISLAND POSITIVE AGEING TASKFORCE

Minutes of the Southern Fleurieu & Kangaroo Island Positive Ageing Taskforce meeting
Hosted online via Zoom
9 June 2020 12-2pm

The meeting was opened at 11.50am, formally commenced at 12.05pm

1 PRESENT

Caitlin Watson	St Louis Home Care
Deb Gregory	Alexandrina Council - Community Connect
Di Collins	Southern Cross Community Care
Helen Deguet	City of Victor Harbor - Caring Neighbourhood Program
Jo Daniels (notes for minutes)	City of Victor Harbor - Caring Neighbourhood Program
Liz Cleland (chair)	BHF LHN – Railway Cottage
Maire Watson	Estia Health Encounter Bay
Marilyn Henderson	COTA SA Peer Champion & elected member City of Victor Harbor
Mel White	Southern Volunteering SA Inc
Michelle Fuller	Project Officer, Positive Ageing Taskforce
Pam Turner	RAS Team Leader – Aged Care Alternatives
Rebecca Perry	Five Good Friends
Sara Manser	Country SA PHN
Simone Krohn	Acting Program Manager KI Community and Allied Health
Victoria Cornell	ECH
Guest presenters:	
Mireille Bucher	Guide Dogs SA/NT
Tracy Reed	Beyond Blindness

2 APOLOGIES

Fiona Pitcairn	ACH Group
Joyanne Mirra	ACH Group Social Links
Leann Symonds	City of Victor Harbor
Rob Crouch	Dementia Australia
Sue Tucker	Carers SA
Wendy Oliver	Estia Health

3 INTRODUCTIONS

All members introduced themselves with their name and the organisation represented. Special welcome to guest presenters Mireille Bucher from Guide Dogs SA/NT and Tracy Reed from Beyond Blindness, who provided updates on vision support services available for Fleurieu residents.

4 Acknowledgement of Country – Liz Cleland

Liz opened the meeting, conducted Acknowledgement of Country and welcomed everyone.

5 MINUTES OF PREVIOUS MEETING – 21 April 2020

Minutes of the previous meeting held on 21 April 2020 were confirmed as true and correct.
Moved by Deb Gregory, seconded by Marilyn Henderson.
All members confirmed that the minutes of the last meeting were true and correct.

6 GUEST PRESENTATIONS - Vision Support services in the Fleurieu region

- **'Guide Dogs SA/NT services and support' presented by Mireille Bucher, Business Development Consultant, Guide Dogs SA/NT**

Mireille outlined the services offered by Guide Dogs SA/NT including:

- Provision of Guide Dogs
- Vision Specialist Occupational Therapists offering home and community-based vision services such as communication skills, community skills, home safety and environmental advice, assessments, education and training on adaptive equipment, lighting assessment, person care skills, domestic task skills.
- Orientation and Mobility Instructors providing 1:1 support to teach clients how to move around their environment safely and confidently.
- Neurological Vision Service to support people experiencing neurological vision loss following an acquired brain injury (ABI), such as a stroke, with their rehabilitation.
- Education, Training and expert advice to staff, families, carers and associated health professionals to help them support people living with vision and hearing impairment.
- Hearing Information Service to assess adults with a hearing impairment or dual vision and hearing loss.

Please see attached flyer. For more information about how Guide Dogs can enhance the independence of your clients and expertise of your staff, call 1800 757 738 or visit www.guidedogs.org.au

You can make an online referral here <https://www.guidedogs.org.au/request-a-service/> You can also sign up to receive the Guide Dogs newsletter, and get information about our programs and services delivered straight to your inbox, sign up here <https://www.guidedogs.org.au/#subscribe>

For further information please contact:

Mireille Bucher

Business Development Consultant

Guide Dogs SA/NT

phone: 8203 8357 or 0410 221 557 email: Mireille.Bucher@guidedogs.org.au

- **'Beyond Blindness services and support' presented by Tracy Reed, Southern Services Coordinator, Beyond Blindness**

Tracy outlined the services and support offered by Beyond Blindness, to people aged over 18 years who are legally blind and reside in SA, including:

- Financial assistance and subsidies, such as adaptive technology subsidy, home and maintenance subsidy, power/telephone subsidy, no interest personal loans, recreation and personal development fund.
- Social support, group activities and outings; such as bus trips, luncheons, experiential opportunities, craft/singing/walking, special events, choir.
- Assistance with small jobs
- Home visiting
- 1:1 support: transport, outings, home visits, coffee and chat, assistance with technology.
- Advocacy and Information
- Short Holiday Stays

Volunteer involvement is pivotal to the daily functioning of Beyond Blindness.

Beyond Blindness also encourages peer support and engages in projects and community education.

Please see attached presentation slides for more information or visit www.beyondblindness.org.au

For further information please contact:

Tracy Reed

Southern Services Coordinator

Beyond Blindness

phone: 8556 6228 or 0438 051 223 email: treed@beyondblindness.org.au

7 ISSUES FOR STRATEGY AND PLANNING

7.1 COVID-19 Recovery Response

- Step 2 of SA Roadmap for Easing COVID-19 Restrictions commenced on 1 June, with a key element of this step being the COVID-SAfe Plan – which *“all defined public activities must complete before they can reopen”*.
https://www.covid-19.sa.gov.au/_data/assets/pdf_file/0007/209482/FAQ-Step-2-05062020.pdf
- Michelle is continuing to distribute the Department of Health Protecting Older Australians COVID-19 Updates newsletter, and the SA Health COVID-19 Updates, via the Taskforce email DL.

- The Department of Health has produced an infographic summary of COVID-19 stats nationally, and comparative state data. The infographic is updated every afternoon based on the data received from states and territories, and can be found here: <https://www.health.gov.au/resources/publications/coronavirus-covid-19-at-a-glance>
- For further information about COVID-19 advice for the health and aged care sector visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-advice-for-the-health-and-aged-care-sector>
- Link to COVID-19 Guide for Home Care Providers: <https://www.health.gov.au/resources/publications/coronavirus-covid-19-guide-for-home-care-providers>

Pam Turner (RAS – Aged Care Alternatives) advised that RAS assessments are to back to face-to-face assessments, however an alternative mode for assessments (phone or telehealth) can be used if individual circumstances require. Pam advised that the arrangement allowing for short term (up to six weeks) urgent or immediate CHSP services to be implemented without requiring an assessment, has been extended until end of July.

7.2 Department of Health Updates

Aged care content is now located at <https://www.health.gov.au/health-topics/aged-care> The new content is primarily directed at providers, assessors, and peak groups; while [My Aged Care](#) remains the primary source of information for consumers.

Key DoH web links, providing links to useful information and resources, are available on the online flourishing webpage for easy access www.victor.sa.gov.au/flourishing check out the 'Resources and Training' section.

Please refer to the Project Officer Report for June 2020 (*distributed to Taskforce members via email with Agenda on 3 June 2020*) for more detailed information on the following updates:

- **Update Royal Commission into Aged Care Quality and Safety:** all hearings and workshops suspended until at least the end of May 2020.
- **COVID-19 guide for home care providers:** View the [COVID-19 Guide for Home Care Providers](#)
- **Stay COVID free, do the 3:** new resource available [Stay COVID free do the 3](#)
- **Supporting isolated senior Australians to stay connected:** Read the full announcement [here](#).
- **Update - Conducting face-to-face aged care assessments**
- **Update - CHSP personal monitoring technology for senior Australians:** CHSP providers may use unspent funds in 2019-20 to purchase personal monitoring technology for their vulnerable clients, up to the value of \$1,000 per client. The Department has clarified some details about this initiative. Further information is available on the [department's website](#).
- **Wellbeing checks now offered to all Home Care and CHSP recipients:** Home care, CHSP providers and others who wish to refer an older Australian to the service, with their consent and knowledge, can do so online by visiting opan.com.au/covidcallback and use the password: OPANcovid-19 or call OPAN on 1800 237 981 or email covid@opan.com.au. Read [more information](#) about this service.
- **Access to CHSP meals for Continuity of Support (CoS) clients:** CoS clients who need prepared meals due to the impact of COVID-19, can now access CHSP meals for the period of 1 May 2020 to 30 September 2020.
- **Have your say — aged care worker regulation scheme:** A Consultation Paper (available on the [consultation hub page](#)) has been developed to seek feedback. Have your say by completing the [online survey](#). The survey is open now until Monday, 29 June 2020.
- **Service Compliance Rating for residential aged care:** From July 2020, the Government will publish a compliance rating for residential aged care services on My Aged Care, visible in the 'Find a provider' section. Read more at [Service Compliance Ratings: Information for residential aged care service providers](#).
- **Testing of Residents and Workers:** Blanket testing of all residents or staff of a residential aged care service who do not have any symptoms, or who have no history of close contact or international travel, is not recommended. The Aged Care Quality and Safety Commission recently wrote to all residential aged care facilities providing [entry screening advice for residential aged care facilities](#) to assist in preventing transmission.
- **Fact Sheet on Industry Code for Visiting Residential Aged Care:** You can [download the fact sheet](#).

7.3 Extension of CHSP funding agreements

Most CHSP service providers have now received their funding agreements for the extended period up to 30 June 2022. The Sector Support and Development extension to fund the role of our Positive Ageing Taskforce is currently agreed for a one year period up until 30 June 2021, with possibility of further extension of funding for another year to 30 June 2022.

8 STATE / COMMONWEALTH UPDATES

8.1 Country SA Primary Health Network update – Sara Manser

- CSAPHN website has dedicated COVID-19 page with information and links <https://countrysaphn.com.au/novel-coronavirus>
- Continuing with distribution of PPE to general practice, pharmacists, allied health across country SA.
- Masks are available for those working in the aged care sector via email request at : agedcarecovidppe@health.gov.au
- Working closely with commissioned services to support the changes in service delivery needed during this COVID-19 period.
- Five new respiratory clinics (COVID-related) have been established – Murray Bridge, Yorke Peninsula, Naracoorte, Clare and Angaston.
- Currently working with SA Health on the Electronic Prescribing initiative.

Please contact the Country SA PHN Central team should you require more information or have any questions about the above topics:

- Sara Manser - Regional Coordinator, smanser@countrysaphn.com.au

9 FLOURISHING ON THE FLEURIEU

9.1 Festival 2020

This year's Festival was scheduled to coincide with COTA SA's two-week ZestFest in October. The grants program for community groups, wishing to participate in the Flourishing on the Fleurieu Festival, opened on 2 March and closed on 1 June. Due to the COVID-19 situation, we did not continue to actively promote this opportunity, as we were closely monitoring the information being provided by government authorities in relation to COVID-19. Not surprisingly, only four grant applications were received from community groups. If we were to proceed with the Festival for October, we would need to re-advertise the grant opportunity and allow more time for community groups to submit applications, this would then push out our timelines for the approval process with inadequate time available to develop the Festival program and promote it. We have also been advised that COTA SA's ZestFest will not be proceeding as planned, due to the impact of COVID-19 on required planning and promotion time. General discussion with Taskforce members present at this meeting concluded that, all things considered, it would be best to reschedule the Flourishing on the Fleurieu Festival to early next year. This would allow community groups to focus on re-establishing their community group activities as we all navigate this next phase of COVID-19 recovery.

Action: *Discuss potential dates for Festival at next Taskforce network meeting in August.*

9.2 Community Forums/Expos

Planning for the Community Information Forums/Expos is currently on hold.

10 DEMENTIA FRIENDLY COMMUNITIES

10.1 CADDY Resources - website

Planning has progressed towards the development of a website to accommodate the Caddy resources. This will enable regular updates, related links, and additional resources to be added, with easy access for sharing information with any interested agencies or programs. Looking for anyone interested to participate in a Caddy Advisory Group to help guide the development of the website over the next few months, participation can be flexible utilising emails/Zoom/phone.

Action: *Michelle to email Taskforce members inviting anyone interested to participate in Caddy Advisory Group.*

11 WORKFORCE DEVELOPMENT & TRAINING

11.1 Aged Care Services Workforce Hub

To help match Aged Care Service Organisations with people looking for work ACSA have developed a National Aged Care Services Workforce Hub <https://employment.agedservicesworkforce.com.au/> has been developed. A key component of 'the Hub' is the Employment Register. Individuals looking for work can submit an application to be on

the Employment Register through the Workforce Hub. Aged Care Service Organisations can access the Employment Register to search for individuals seeking work in their region. Organisations will be able to search the register by job role, Region and Local Government Area; and will be able to advertise vacancies to job seekers. For further information about the Workforce Hub please contact ACSA (08) 8338 7111.

11.2 BPP 'Being Curious' Webinars

Better Practice Project (BPP) are currently offering a series of 'Being Curious' webinars. 'Being Curious' is a series of presentations from local and national initiatives who are curious about enhancing the lives of diverse populations in the community. This is an opportunity to find out more about grass roots ideas which aim to impact the lives of marginalised or vulnerable people by strengthening their capacities physically, emotionally, mentally and spiritually. <https://www.agedservicesworkforce.com.au/events/list/> For further details contact Dana Lavenant on (08) 8338 8006 or Dana.Lavenant@acsa.asn.au

11.3 World Elder Abuse Awareness Day Online Forum – FREE

A FREE online forum for World Elder Abuse Awareness Day, will be held on Friday 12 June 2020. The purpose of the Forum is to encourage communities to recognise and respond to the issues concerning abuse of older people and for society to create policies that protect the rights of older people. This is a great opportunity to encourage staff, volunteers, carers and families to access this free session. To register, visit: <https://www.eventbrite.com.au/e/world-elder-abuse-awareness-day-online-forum-registration-105685833172>
For further information, contact ARAS on (08) 8232 5377 or toll-free 1800 700 600 or email events@agedrights.asn.au.

12 KANGAROO ISLAND

12.1 Update – Simone Krohn

- KI have received a lot of funding towards mental health support related to bushfire recovery.
- Increase in staffing for mental health support, including more social workers for younger people and support for youth and children.
- Have experienced an influx in clients wanting to access community nursing services with easing of restrictions.
- COVID-Safe screening of clients and staff, half of hospital adhering to aged care restrictions due to residential aged care component.
- Social activities for older people will be restricted due to space available, will need to consider more outings.
- Junction Australia have purchased a mini-bus which will serve an important role in providing transport for vulnerable people in need.
- KI currently full of tourists after the long weekend.

Contact details: Simone Krohn – Acting Program Manager Kangaroo Island, KI Community and Allied Health, BHF LHN, SA Health Email: simone.krohn@sa.gov.au

13 ROUND ROBIN

Taskforce members, linked in to the meeting, shared how their organisations are currently delivering services and planning to resume social support group activities. There has been no formal guidance in relation to volunteers aged over 70 years.

Sue Tucker – Carers SA (update via email)

Carers SA have conducted over 4,000 wellbeing calls to carers over the last seven weeks during COVID isolation, and are continuing with another round of 4,000+ calls. Looking to start transition to face-to-face services mid-July. Newsletter will be distributed end of June. Carers SA are now operating as the Carer Gateway, currently transitioning into the service all carers registered from other agencies who did not win the tender, and as such are now servicing the whole state.

Contact: Sue Tucker, Team Leader – SDF/Coaching, Carers SA sue.tucker@carerssa.com.au

Mel White – Southern Volunteering

Mel will email link to Volunteering Gold Coast website as a guide for restarting volunteer drivers. Also will send link to Volunteers Managers network meeting via Zoom on 11 June, this meeting will include a focus on recommencement of services. Michelle to distribute to Taskforce members.

Contact: Mel White, Executive Officer, Southern Volunteering (SA) Inc melwhite@svsa.org.au

Victoria Cornell – ECH

ECH launched a new look home page on 2 June 2020: www.ech.asn.au

ECH resumed Wellness exercise classes (including at Victor Harbor) on 9 June 2020.

Contact: Dr Victoria Cornell, Housing Research Manager, ECH vcornell@ech.asn.au

14 NEW AND EMERGING ISSUES / OPPORTUNITIES

Nil raised.

15 NEXT MEETING:

Scheduled for Tuesday 11 August 2020 12 noon – 2pm, mode to be confirmed.

Guest presentation: Mel White, Southern Volunteering

Meeting was closed at 2.02 pm